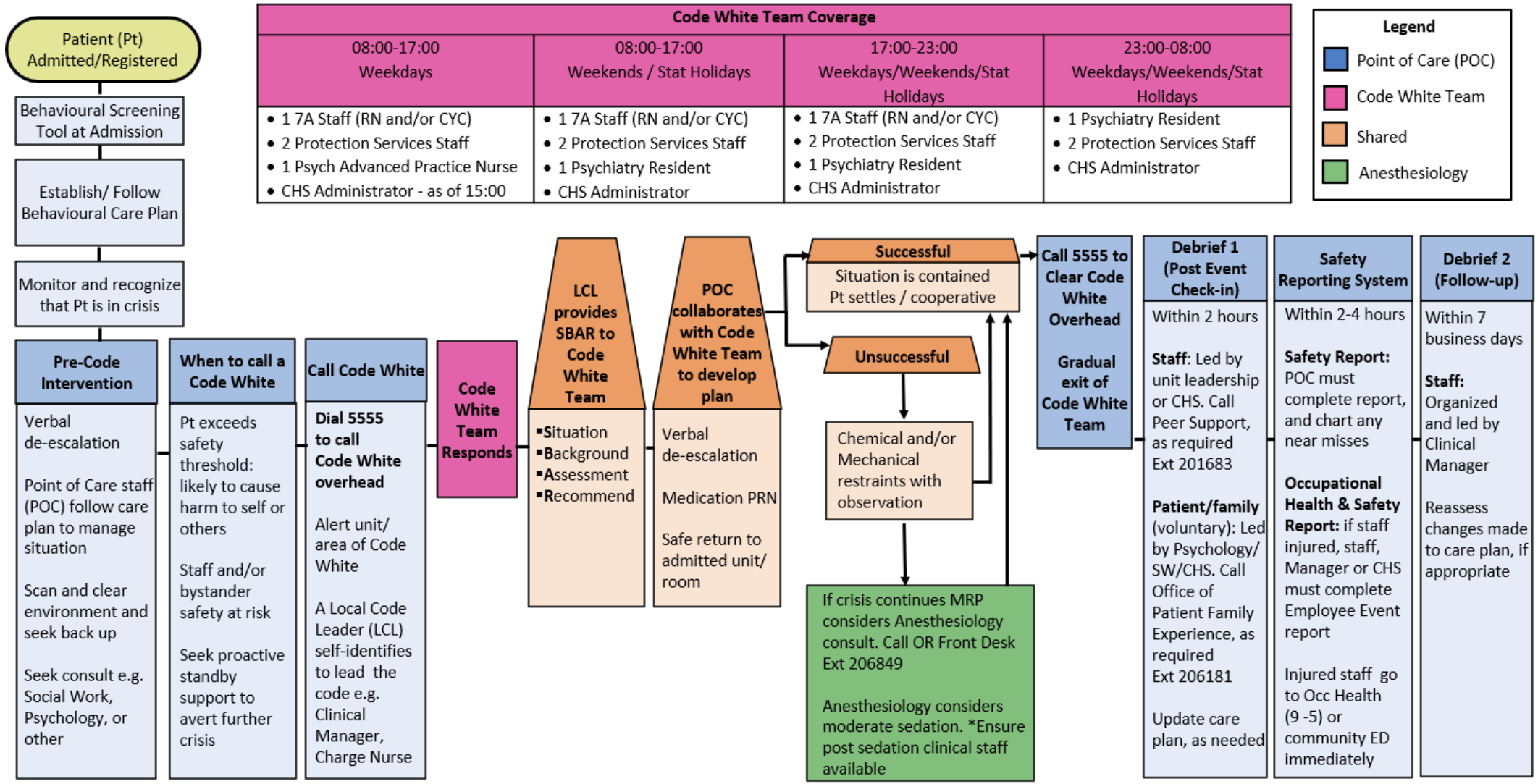
Code White Response Algorithm – Patient



Code White Response Algorithm– Family/Visitor/Unknown

Code White Team Coverage			
08:00-17:00 Weekdays	08:00-17:00 Weekends / Stat Holidays	17:00-23:00 Weekdays/Weekend/Stat Holidays	23:00-08:00 Weekdays/Weekend/Stat Holidays
• 1 7A Staff (RN and/or CYC) • 2 Protection Services Staff • 1 Psych. Advanced Practice Nurse • CHS Administrator - as of 15:00	• 1 7A Staff (RN and/or CYC) • 2 Protection Services Staff • 1 Psychiatry Resident • CHS Administrator	• 1 7A Staff (RN and/or CYC) • 2 Protection Services Staff • 1 Psychiatry Resident • CHS Administrator	• 1 Psychiatry Resident • 2 Protection Services Staff • CHS Administrator

Legend

- Point of Care (POC)
- Code White Team
- Shared

FAMILY/VISITOR/ UNKNOWN PERSON observed to be in distress/crisis

Pre-Code Intervention

Verbal de-escalation

Point of Care staff (POC) develop crisis plan to manage situation

Scan and clear environment

Seek consult e.g. Social Work, Psychology, other

Get back up from a colleague. Together ask person to leave premises voluntarily

When to call a Code White

Person exceeds safety threshold: likely to cause harm to self or others

Staff and/or bystander safety at risk

Anticipate the need for proactive standby to avert further crisis

Call Code White

Dial 5555 to call Code White overhead

Alert unit/ area of Code White

Local Code Leader (LCL) self-identifies to lead the Code White e.g. Clinical Manager, Charge Nurse

Code White Team Responds

LCL provides SBAR to Code White Team

- Situation
- Background
- Assessment
- Recommend

For unknown persons

- Protection Services always assumes the role of LCL

Code White Team assesses & intervenes with POC

Verbal de-escalation

Protection Services escorts off hospital property if person ≥18

Escort youth ≤17 to SickKids ED for assessment, if appropriate. Notify ED in advance at Ext 203990

Successful

Situation is contained. Person settles or leaves premises

Unsuccessful

Delegate staff to call 911

Police arrive on site and liaise with Protection Services

Call 5555 to Clear Code White Overhead

Gradual exit of Code White Team

Debrief 1 (Post event Check-in)

Within 2 hours

Staff: led by unit leadership or CHS. Call Peer Support, as required Ext 201683

Patient/family (voluntary): led by Psychology/ SW/CHS. Call Office of Patient & Family Experience, as required Ext 206181

Update care plan as needed

Safety Reporting System

Within 2-4 hours

Safety Report: POC staff must complete report and chart any near misses

Occupational Health & Safety Report: if staff injured, staff, Manager, CHS must complete Employee Event report

Injured staff go to Occ Health (9-5) or community ED immediately

Debrief 2 (Follow-up)

Within 7 business days

Staff: organized and led by Clinical Manager

Reassess changes made to care plan, if appropriate